

Earthshine Lodge Housekeeping Staff

Job Title: Housekeeper

Reporting relationships:

- Lead Housekeeper
- Lodge Manager

Starting Date: ASAP



Organization Summary:

Earthshine Lodge is a mountaintop getaway offering extraordinary experiences through retreats, outdoor education, family, and adventure programs. The programs and retreat opportunities offered at Earthshine Lodge are unique learning experiences and the center's environment is an equally important part of the customer experience. Our customers appreciate the ability to get away from it all to a secluded mountain top oasis with picturesque views and acres of forest to explore.

Overview of the Role:

This is a part-time/ hourly role, with the number of hours per week depending on the needs of the lodge and fluctuating seasonally. At Earthshine, rooms are only turned over after a guest leaves (there is no daily room cleaning). Additional hours can be picked up in the kitchen if interested in more hours per week. This position reports to the Lodge Manager and works collaboratively with the Earthshine Lodge team to provide a clean, comfortable and welcoming experience for all guests.

Weekly responsibilities may include:

- Cleaning and disinfecting lodge rooms, guest cottages and common areas.
- Changing linens, towels, bedding, etc. as needed.
- Keeping the main areas of the lodge and cottage clean and sanitized.
- Removing trash and recycling from guest rooms and cottages.
- Re-stocking guest room and cottage supplies such as bathroom/shower soap, coffee packets, fire starters, etc.
- Checking for and replacing burnt out lightbulbs.
- Keeping track of any outstanding maintenance issues and alerting site managers of anything that needs attention.
- Assisting in maintaining a neat, orderly supply of linens, blankets, re-stocking materials and cleaning supplies.
- Straightening up outdoor spaces and returning outdoor furniture to its proper location.

Requirements:

Successful candidates have experience working in hospitality and/or housekeeping. Candidates must be able to work independently with minimal direct supervision, but should be willing to incorporate feedback into their role. The position requires individuals in good physical condition, with the ability to lift up to 40 pounds, bend over, reach into tight spaces, go up and down stairs, and climb onto top bunks to change sheets.

Compensation & Benefits:

- Salary based on experience, plus guest gratuities.
- Flexible working hours/ schedule dependent on lodge calendar.
- Collaborative work environment with a growing team of passionate employees.
- Working in a beautiful setting - a mountaintop property, bordering Pisgah National Forest, with miles of scenic views.
- An adventure-friendly employer - we encourage staff to take time to enjoy the outdoors, travel, adventure (whatever that looks like for each individual), and explore personal goals.
- All positions qualify to participate in our growing gear discount program.