

COVID-19 POLICIES

Here at Earthshine Lodge, we are committed to providing a safe and healthy environment for everyone concerned, including our guests, our staff, and our community. Offering lodging and outdoor adventures is at the heart of what we do, and we want to ensure that everyone can enjoy the mountaintop in a safe and comfortable environment. To this end, we ask our guests and staff to read and adhere to our COVID-19 policies as we work hard as a nation to end this pandemic.



WHAT YOU CAN EXPECT:

- Flexible reservations. If you need to change your reservation last minute due to COVID-19 travel concerns, you may move it to another date without any fee. With this in mind, please:
 - Do not travel if there is a chance you have been exposed to COVID-19.
 - Stay home if you are showing any symptoms or are not feeling well.
- A sense of community is one of the most loved aspects of the Earthshine experience. Not everyone has had the opportunity to get vaccinated, and some guests and staff may not be able to receive one, so we ask that you please:
 - Please respect the 6 feet social distancing guidelines for anyone who is not in your group or family.
 - Wear a cloth face covering while you are inside the common areas of the lodge. NC state law requires guests and staff to wear masks indoors except while actively eating or drinking.
 - Enjoy exploring the outdoor areas on property instead of the indoor common areas as much as possible.
 - Take advantage of the hand sanitizer stations that are located around the common areas.
- Housekeeping procedures:
 - Per usual, we do not provide daily room service so there will not be staff entering your room.
 - Each room will be aired out between bookings in addition to cleaning and disinfecting.
 - Staff will continue to clean and sanitize lodge surfaces and activity materials.

OUTDOOR ADVENTURES:

We have a calendar full of outdoor adventures for all ages and we hope that you take advantage of the exciting things happening at Earthshine Lodge. A few things to keep in mind:

- We will be taking extra precautions to maintain social distancing and disinfecting while exploring and ask that you do the same (i.e., add hand sanitizer and masks to your packing lists!)
- If we do not feel comfortable with an activity due to COVID-19 precautions, we will replace or reschedule it.
- Group sizes will be limited according to program needs.
- Private experiences: If you would like to schedule an activity with just your family or group, outside of what is offered on the calendar, please do not hesitate to ask!